22100419

QP CODE: 22100419

Reg No : .....

Name : .....

B.VOC DEGREE EXAMINATIONS, JANUARY 2022

Fifth Semester

B.Voc Tourism and Hospitality Management

THM5GT03 - HUMAN RESOURCE MANAGEMENT

2019 Admission Onwards

08332BB9

Time: 3 Hours Max. Marks : 80

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. What is an internship?
2. What do you mean by outsourcing strategy?
3. What is job analysis?
4. What is Achievement Tests?
5. Who are potential managers?
6. What is Dignostics?
7. What is work-based learning?
8. Define performance appraisal.
9. What do you mean by Psychological blocks as barrier of performance apprisal?
10. What is the difference between incentives and compensation?
11. What is the open communication in stress managent?
12. What do you mean by Distributive Bargaining?

(10×2=20)

Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. Define HRM and Explain Health and safety,Personal wellbeing as functions of HRM.

14. Define HRM and explain Staffing as the role of HR manager.

15. What is manpower planning and explain the importance of manpower?

16. Explain the selection process.

17. Briefly explain on the job training methods in HRM.

18. Explain in detail training effectiveness in HRM.

19. Explain the difference between job evaluation and job analysis.

20. Explain the importance of job evaluation in hospitality industry.

21. What are the types of compensations: Direct and Indirect.

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Explain the objectives and fuctions of HRM in tourism and hospitality industry.

23. Expalin the process of man power planning.

24. What are the techniques of recruitment?

25. Write a note on on the job traing with example.

(2×15=30)